

Hisense Cooking Range Limited Warranty

This Hisense Cooking Range (the "**Product**") is sold with a one-year limited warranty from the original date of purchase. Hisense will repair or replace (the determination of which will be made by Hisense, in its sole discretion) any parts in this appliance that prove to be defective in materials or workmanship, when the appliance is used and maintained according to the user manual provided with the unit. Cosmetic parts such as doors, knobs, racks and shelves are not covered under warranty.

Cooking Range	One (1) year parts and labour (functional parts only), Cosmetics parts (doors, knobs and shelves not included)
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Exclusions of warranty

Original serial number has been defaced, removed or altered and cannot be read.

Service calls to correct the installation and instructions on how to use the appliance.

Service call to repair or replace appliance house fuse, resetting the circuit breaker, light bulbs, knob, handles and other cosmetic parts.

Service calls which do not involve malfunction or defects in material or workmanship of the appliance's ordinary household use or used other than in accordance with the provided instructions.

Product use in a commercial setting.

Food loss due to refrigerator or freezer failure.

Damage to the finish of appliance or home during transportation and installation, including but not limited to floors, cabinets, walls, etc.

Damages caused by: Service performed by unauthorized service centers; use of parts other than genuine manufacturer parts or external cause such as abuse, misuse, power supply, accidents, fire and acts of God.

Expenses related to transportation, loss of income for in-home service or making the appliance accessible for service.

Surcharge include but not limited to, after hour, weekend or holiday service calls or mileage expense for service call to remote areas where no service is available.

Conversion of your product from natural gas or LP gas.

Damage or repairs to the porcelain igniters, calibrations and normal adjustments after installation and setup, including burner adjustments.

ON-SITE SERVICE:

Hisense will determine, in its sole discretion, if this Product is eligible for on-site service. To request on-site service, contact Hisense at the contact information below. Hisense will investigate the issue with the Product and determine if the Product is eligible for on-site service. Hisense customer care representatives may determine Product eligibility based on your description of the Product, which may result in a determination that the Product (or part thereof) requires shipment to Hisense's service centre in lieu of on-site service. On-site service may not be available in certain locations where an authorized service provider is not available. An authorized service provider is considered unavailable if the Purchaser's location exceeds eighty (80) Km from the service provider's business address. In the event that on-site service is not available, and Hisense determines that the Product (or part

thereof) must be shipped to Hisense's service centre, it will be done so at the expense of Hisense. The Product (or part thereof) returned to Hisense must be properly packaged by you and shipped in original or equivalent packaging. You are responsible for delivering the Product (or part thereof) to a reputable shipper. If Purchaser is unable to secure proper packaging or shipping services, Hisense may, at its sole discretion, provide packaging and shipping, at your expense.

Should Hisense determine that you are eligible for on-site service, you are required to provide our authorized service provider with clear, complete, unobstructed and easy access to the front and rear of the Product. On-site service does not include that the service provider removes, reinstalls or transports the Product (or part thereof). Certain on-site repairs may need to be completed off site, and at Hisense's discretion, require that the Product (or part thereof) be shipped directly to Hisense's service centre. Once Hisense receives the Product (or part thereof) and repairs or replaces it, Hisense will return the repaired/replaced Product (or part thereof) back to the Purchaser.

Disclaimer of implied warranties; Limitation of Remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. The warranty is valid only in Canada and will be voided if attempts to repair the product by consumer or servicers not authorized by the manufacturer.

Manufacturer shall not be liable for consequential or incidental damages such as property damage and incidental expenses resulting from any breach of this written limited warranty or implied warranty.

Limitations: The express warranties in this limited warranty are in lieu of all other warranties and, except to the extent prohibited by applicable law, Hisense disclaims all other warranties and conditions, express or implied, whether arising by law, statute, by course of dealing or usage of trade, including, without limitation, implied warranties or conditions of merchantability and/or quality, fitness for a particular use or purpose, and/or non-infringement. Hisense does not warrant uninterrupted or error-free operation of this Product. No other entity other than Hisense is authorized to extend, enlarge or transfer this warranty on behalf of Hisense. In no event shall Hisense be liable for any incidental, special, consequential, economic, exemplary or indirect damages of any kind or nature (including, but not limited to: lost profits or damages for loss of time or loss of use or loss of data) arising from or in any way connected to the use or performance of a Product or a failure of a Product, even if Hisense is aware of or has been advised of the possibility of such damages. The remedies described in this limited warranty constitute complete fulfillment of all obligations and responsibilities of Hisense to customers with respect to the Product and shall constitute full satisfaction of all claims, whether based in contract, negligence, strict liability or otherwise.

NO WARRANTIES (WHETHER EXPRESS OR IMPLIED) INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PURPOSE SHALL APPLY AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN (BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT) SHALL BE BINDING ON HISENSE. THIS WARRANTY IS THE EXCLUSIVE WARRANTY WITH RESPECT TO THE PRODUCT AND HISENSE IS THE EXCLUSIVE WARRANTY PROVIDER FOR THE PRODUCT. REPAIR OR REPLACEMENT IS THE EXCLUSIVE REMEDY OF THE CONSUMER. HISENSE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE

PRODUCT. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST HISENSE SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY HISENSE. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL END USER CONSUMER PURCHASER OF THE PRODUCT AND IS NOT TRANSFERABLE.

This warranty applies to the maximum extent not prohibited by law. Some provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages or allow limitations on warranties; therefore, the limitations or exclusions stated above may not apply to Purchaser, solely within those specific provinces. This warranty gives you specific legal rights, and you also may have other rights which vary from province to province. This limited warranty is, except for consumer purchasers domiciled in the Province of Quebec, governed by laws of the province in Canada in which the purchaser has purchased the Product. For consumer purchasers domiciled in the Province of Quebec, this limited warranty is governed by the laws of Quebec. In the event that any express or implied term of this warranty is deemed to be void, said term shall be severable from this warranty without invalidating the enforceability of the remainder of this warranty.

Write your warranty information below:

Model No.:

Serial No.:

Date of Purchase:

**Warranty Service and Troubleshooting Information
for Customers in Canada**

To obtain warranty service and troubleshooting information, contact the

Hisense Call Centre.

Call: 1-855-344-7367 (Monday–Friday from 8 a.m. - 8 p.m. EST) or

Email canadasupport@hisense.com or visit our website www.hisense-canada.com