

WARRANTY FOR CANADA

**HISENSE LCD TV's Limited
WARRANTY TO
ORIGINAL PURCHASER
LCD - LED TV
Up to 45" - carry or ship in service only
46" and above-On-Site service**

The Warranty for Hisense Branded Product (including any accessories included in the packaging) as supplied and distributed is warranted by **Hisense Canada Co. Ltd** ("Hisense") to the original purchaser against defects in material and workmanship ("Warranty") as follows:

1. **LABOR:** For a period of one year from date of original customer purchase, if this Product or any functional part is determined by HISENSE, or a HISENSE authorized service provider, to be defective, HISENSE will repair or replace the Product, at HISENSE's option, at no charge to the original purchaser, or pay the labor charges to any HISENSE authorized service provider.

After the expiration of the one year Warranty period, purchaser is responsible for all labor charges.

2. **PARTS:** For a period of one year from the date of original customer purchase, HISENSE will supply, at no charge to the original purchaser, replacement functional parts in exchange for defective functional parts. After the one year Warranty period, purchaser is responsible for the costs of all parts.

3. **TRANSPORTATION:** Customer assumes responsibility for all transportation or shipping charges of product to Hisense Service Center. Hisense is not responsible for damages that occur due to improper packaging and shipping of your unit to Hisense Service Center. During the aforementioned warranty period, Hisense will pay the cost of shipping the TV back to the consumer at Hisense expense. Any damages that arise due to the return shipment will be the responsibility of Hisense. Product 32" or below are not eligible for in-home service.

4. **On-Site SERVICE:** On-site service requires clear, complete and easy access to the product by the authorized servicer and does not include removal or re-installation of an installed product. It is possible that certain on site repairs will not be completed on-site, but will require that the product or parts of the product, at the servicer's discretion be removed for shop diagnosis and/or repair and then returned.

To obtain Warranty Service and Troubleshooting information:

Call our Electronics Consumer Care Center at 1-855-344-7367

or Email canadasupport@hisense.com in Canada.

To receive Warranty service, the original purchaser or sales agent must contact HISENSE for problem determination and service procedures. Proof of purchase in the form of an original bill of sale or receipted invoice, evidencing that the Product is within the applicable Warranty period(s), **MUST** be presented to HISENSE, or an authorized service provider, in order to obtain the requested service.

Exclusions and Limitations: This Warranty covers manufacturing defects in materials and workmanship encountered in the normal use of the Product, and does not cover consumer instruction, delivery, installation, set-up, adjustments, signal reception problems (including antenna), cosmetic damage or damage due to acts of nature, accident, misuse, abuse, negligence, commercial use or modification of, or to any part of the Product. In addition, this Warranty does not cover images "burnt" into the screen. This Warranty applies to the original purchaser only and does not cover products sold AS IS or WITH ALL FAULTS, or consumables (e.g., fuses, batteries, bulbs etc.), and the Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Warranty is valid only in Canada Only, and only applies to Products purchased and serviced in Canada Only,

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE, AND NOWARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR AP PARTICULAR PURPOSE, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVE_ BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON IDSENSE. TIDS WARRANTY IS THE EXCLUSIVE WARRANTY WITH RESPECT TO THE PRODUCT AND IDSENSE IS THE EXCLUSIVE WARRANTY PROVIDER FOR THE PRODUCT. REPAIR OR REPLACEMENT IS THE EXCLUSIVE REMEDY OF THE CONSUMER. IDSENSE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST HISENSE SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY HISENSE. TIDS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

CUSTOMER RECORD

(Please Retain for your records)

Date of Purchase: _____ Store/Dealer: _____

Model No: _____ Serial No: _____

Important: Keep all original products packaging materials and *the original receipt* in the event Product needs service.